

PATTI and DENNIS BILETNIKOFF
2377 Plum Street
San Diego, CA 92106

September 2, 1997

Mr. Roy E. Tuck
SUNSET PALM TREE SERVICE
1472 Peacock Boulevard
Oceanside, CA 92056

Dear Roy:

I want to take this opportunity to thank you for the efficiency and thoroughness you and your team demonstrated when you removed our palms this past Saturday. Moving the 18 palms was no small job, particularly given the height of the queen palms and the low-hanging electrical wires. We also appreciated the fact that your team carefully removed and potted our flowers, and replaced the dirt in our flower beds. We would not know you had been there were it not for the fact that all our trees are gone!

Again, you and your team performed an excellent service. I look forward to referring friends and family alike in the future.

Sincerely,



PATTI BILETNIKOFF

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Patti E. Biletnikoff
Legal Secretary — Litigation Department

HIGGS, FLETCHER & MACK

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